



Centre for
eGovernance
Development



Development of Information Society in South East Europe: Plan of Activities for 2010

Tina Vuga

**CeGD eGovernance Academy
Coordinator**

7th SEEITA – 2nd SEE ICT Forum Board

**CeGD Private Sector Advisory
Committee Meeting (CeGD PSAC)**

**Meeting & 6th MASIT Open Days
Conference**

**Conference of the SEE IT Associations
and Businesses**

18-20 November, 2009, Ohrid,

Macedonia

Vision of the CeGD

Developing Excellence

CEGDs vision is to achieve the successful development of Information Society in South East Europe (SEE), that will contribute to the future development of the European continent.

- IS supporting the rapid development of SEE
 - IS as a v vehicle for integration with EU
 - Confidence building, regional cooperation

Mission of the CeGD

Mission of the CeGD is coordination of activities, transfer of knowledge and education & research in the field of eGovernance development.



CeGD Stakeholders

→ CeGD is a Private-Public Partnership

- Regional Cooperation Council (RCC)
- Government of Slovenia
- UNDP
- INA Academy (Greece)
- European Foundation (Spain)
- Microsoft
- Siemens
- SRC



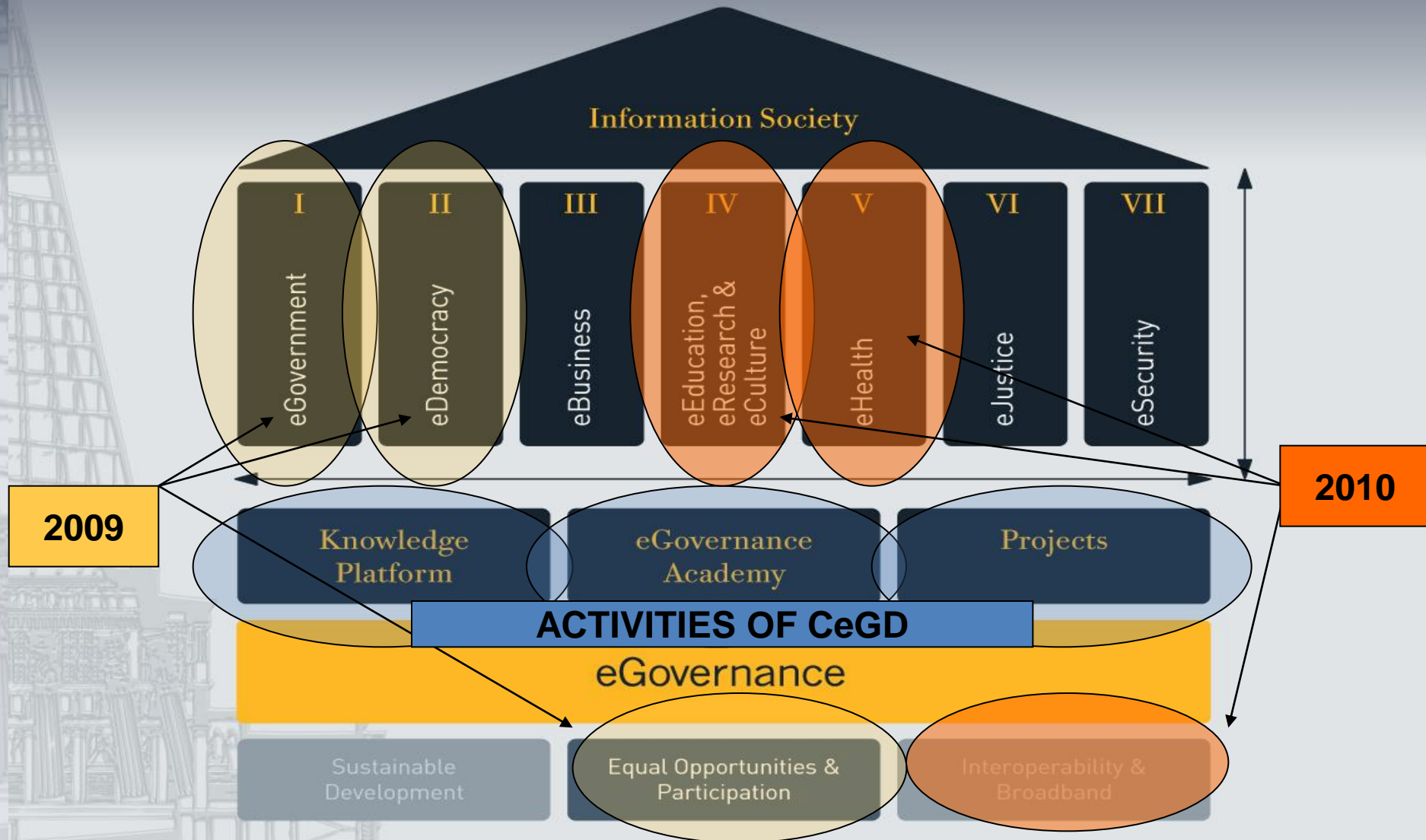
Public-Private Partnership as a sui generis Legal Institute in Slovenian law

***Source: Bojan Tičar, Law Faculty,
University of Ljubljana***

<http://www.pf.uni-lj.si/media/slr.2007.e.ticar.bojan.pdf>

- Further enlargement envisioned in 2010 (up to 3 public sector and 3 private sector entities)

CeGD 7 ePillars Model of Single Information Space and Inclusive Information Society



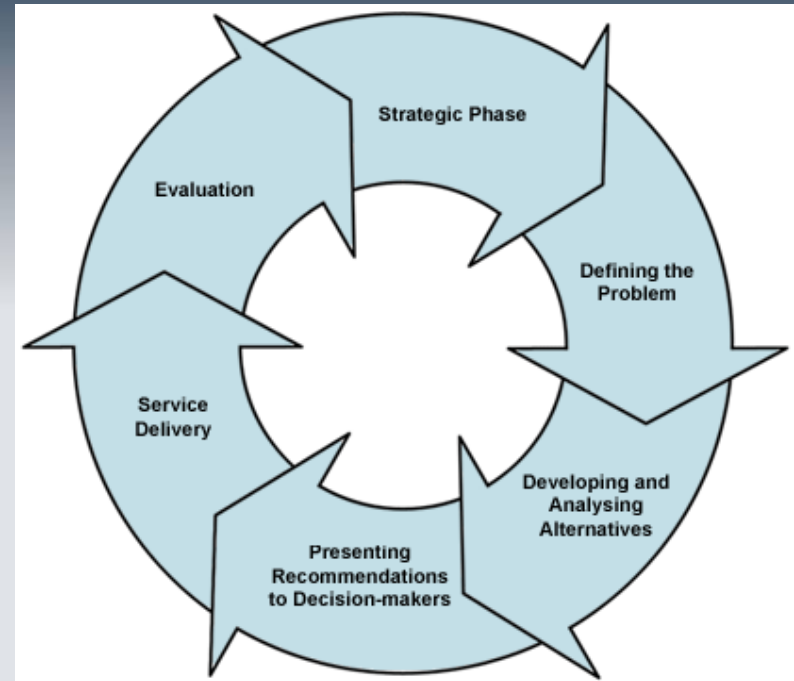
CeGD 7ePillars development

" Following the cycle of the policy process"

- Policy environment (eGovernance as a tool)
- Legal framework
- ICT business solutions (good practice cases)

➤ **Precondition:** Research and analytical activities.

➤ **Objective / Target:** Narrowing the gap (solutions vs. needs).



Source:

[http://www.population.govt.nz/tools-and-](http://www.population.govt.nz/tools-and-resources/~media/population/Images/policy-development-cycle.ashx?w=413&h=361&as=1)

[resources/~media/population/Images/policy-development-cycle.ashx?w=413&h=361&as=1](http://www.population.govt.nz/tools-and-resources/~media/population/Images/policy-development-cycle.ashx?w=413&h=361&as=1)

Plan of Activities for 2010

1. CeGD eGovernance Academy

- Further development of **eGovernment** and **eDemocracy** ePillars activities
- Development of curriculums for:
 - **eHealth**
 - **eEducation, eResearch and eCulture**
 - **Interoperability and Broadband**



Planned events in 2010:

- **Seminar on eHealth:** Developing an Efficient, Effective and Technology Based Health Sector in South East Europe
- **Series of Two Workshops on EU Funding Schemes and Opportunities in countries of SEE**

2.1. Belgrade Workshop: Securing Contracts Funded by European Union

2.2. Second Workshop: Securing Contracts Funded by European Union; all details TBD, appropriate hosting country and co-organizing parties TBD

Planned events in 2010 - continuation

- **11th Bled Forum on Europe Foresight conference "The Future of Information Society and Challenges for Good Governance"**

Two side event on aspects of Information Society Development in South East Europe:

- 1. ICT diaspora expert group** - follow up on workshop "ICT and Scientific Diaspora - Using Modern Information and Communication Technologies to Harness the Potential of Southeast Europe's Scientific Diaspora" (Sarajevo, 2009)
- 2. Foresight training seminar for the participants from SEE countries**
- **4. Series of Two or Three Interoperability Showcasing Workshops** (Podgorica-Montenegro, Skopje-Macedonia, Sarajevo-BiH - optional)
- **eDemocracy Working Group Joint Workshop: Re-thinking eDemocracy**, Challenges for Development and eDemocracy Scenario Building for Southeast Europe
- **3rd SEMINAR ON eGOVERNMENT SOLUTIONS FOR SUCCESSFUL REGIONAL DEVELOPMENT**

2. CeGD Knowledge Platform


Welcome Welcome - Centre for eGovernance Development - Microsoft Internet Explorer

Datoteka Urejanje Pogled Priljubljene Orodja Pomoč

Nazaj Iskanje Priljubljene

Naslov http://www.cegd.eu/test/Pages/default.aspx

Pojdi Povezave



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Developing Excellence

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eGovernance Community
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A»A»A

KNOWLEDGE PLATFORM | eGOVERNANCE ACADEMY | PROJECTS SPOTLIGHT | REGIONAL COOPERATION | ABOUT US

Dear visitor, I believe that the future of society in general lies in the ability of people to communicate, co-operate and live peacefully together.
The CeGD acknowledges the importance of regional cooperation and the role of public-private partnership for the successful development of single South East Europe information space and inclusive information society... [more »](#)

Stakeholders

- Regional Cooperation Council
- REPUBLIKA SLOVENIJA
- European Foundation for Information Society
- ACADEMY INA Center of Excellence
- SRC
- SIEMENS Siemens IT Solutions and Services
- Microsoft
- United Nations


About eGovernance

Useful links

Questions and Actions

Site Map

Information Society



Upcoming events

November 2009

Dokončano

start

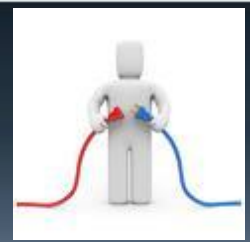
Internet

17:03

2. CeGD Knowledge Platform – Developments in 2010

- www.cegd.eu
- a comprehensive and interactive eGovernance knowledge platform for SEE – components to be developed in 2010:
 - **eGovernance community** – interactive web portal, which includes web 2.0 tools.
 - **Regional cooperation section** with general and ICT statistics on SEE and other relevant countries (compilation of data: population, GDP per capita, R&D investment, HDI, internet users, internet penetration & growth, eGov services availability, eGov services usage, cellular subscribers, broadband penetration).
 - **Updated information on CeGD projects, events, trainings and news items.**
 - Enabling **eRegistration and eEvaluation** for eGovernance Academy events.
 - Dissemination of **projects' news and results.**
 - Update delivery of news with information of Centre's participation in conferences, seminars, workshops, initiatives.
- Publishing the CeGD Newsletter
- Support to in-house and EU projects, eGovernance Academy and research activities of the CeGD

3. Projects



- **FP7– CeGD as a consortium partner in project PADGETS** (built upon the concept of Policy Gadgets – Padgets; **the objective** is to design, develop and deploy a prototype toolset that will allow policy makers to graphically create web applications that will be deployed in the environment of underlying knowledge in Web 2.0; **CeGD role:** pilot execution and testing)

- **eServices EU co-funded Administratel Project** with European Foundation → in 2010 the implementation of the project is planned in Slovenia (1-2 electronic offices for 10,000 citizens, 60-100 electronic offices) and in at least one country of the SEE region (Croatia, Serbia, Macedonia, Moldova or Montenegro)

1) Assistance for
eGovernance
Services
Development

2) Implementation of a new
tool of access to the
electronic Administration

Coordinator of Administratel project: Mr. Francisco Delgado, email: mail@franciscodelgado.es



- **“Establishing SEE ICT Cluster Institution For Collaboration”** with MASIT

3+. Other Projects



- eLeadership Project with UNDP
- **eCentres project - eCentres - An effective and efficient Information Society as a precursor for the development of new models of political participation** project proposal in cooperation with Government of Slovenia, Ministry of Foreign Affairs
- **Regional Competition for Best Three Web Portals of Local Self-Government, SEE Award: Best eServices Portal**
- **Jupiter project** - address training, educational, consulting and research related issues in SEE region. It promotes the brain gain, social responsibility, participation and user directed solutions and contents
- **Proposed projects of Official Development Assistance (ODA) through the Ministry of Foreign Affairs of the Government of Slovenia**
 1. Bileteral Projects (Macedonia 2x, Montenegro 1x)
 2. Multilateral Projects (2 projects and 2 series of seminars/workshops)
 3. seminars/workshops)

+ Research Activities in 2010

- **Identification and regular reassessment of SEE eGovernance needs**
 - 1. role of PSAC, PAC** (regular inputs to the process of priority setting for well targeted CeGD's activities)
 - 2. Process of priority setting for the region of SEE led by RCC** (Foresight methodology for identification of key strategic areas in the field of eGovernance to be prioritized on the regional level)
- **Regional Good Practice Cases tender** for the SEE region (selection and promotion of regional good practice cases)
- **Handbook on eGovernance Benchmarking for SEE** with European Foundation (TBC)
 - formulation of a compendium → to give a comprehensive overview on existing, ongoing benchmarking activities on the regional and EU level





Expected Results for SEE



- Transfer of knowledge and expertise → regional human capacity building → awareness and capacity building towards knowledge based societies and economies in SEE
- Consolidation of regional cooperation and sustainable development in SEE region, and awareness building of regional leaders
- Enhanced regional ownership → common goals and consensus on regional priorities
- Strengthened democratic and integration processes of countries of SEE

“...digital economy can be identified as one of key sectors to lift Europe (and the region of South East Europe) out of economic crisis”

→ BUILDING INFORMATION SOCIETY IN SEE

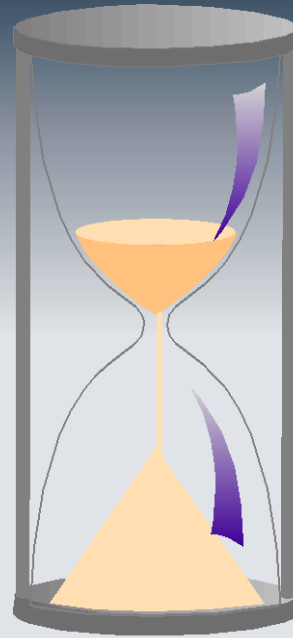
Reference: European Commission's Competitiveness Report,
http://ec.europa.eu/information_society/eeurope/i2010/docs/annual_report/2009/com_2009_390_en.pdf, http://ec.europa.eu/information_society/newsroom/of/news.cfm?tpa_id=132

Assesment form – inputs from private sector (PSAC members)

Thank you for your valuable inputs!



Thank you for your attention!



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